

COVID-19 RESOURCES FOR FRANKLIN COUNTY RESIDENTS

SOUP KITCHENS

Broad Street United Methodist Church – Manna Café

Location: 501 E. Broad St., Columbus, OH 43215

Phone: 614-221-4571 EXT: 101

Public transportation accessible

Service Description: Offers boxed meals to-go. **No building access.**

Eligibility: Anyone

Hours: Tuesday and Wednesday at 5 PM.

Documents: No documents required

Bethany Presbyterian Church

Location: 206 N. Garfield, Col, OH 43203

Phone: 614-253-0077

Service Description: Bethany provides and serves food to those individuals who need physical nourishment.

Eligibility: Anyone

Hours: Saturdays 11:30 a.m.-1:30 p.m.

Intake Process: Walk-in

Documents: No documents required.

Bishop Griffin Resource Center

Location: 2875 E. Livingston Ave., Col, OH 43209

Phone: 614-338-8220

Service Description: Offering and emergency supply of food – approximately 25 shelf stable items, plus meat, eggs and produce, to families that live in our zip codes. Clothing pantry is closed.

Eligibility: serves zip codes 43209, 43213, 43219, 43232, and 43227

Hours: Wed: 9:00 AM – 11:30 AM; Fri: 2:00 PM – 4:30 PM. Sat: 12:00 PM – 3:00 PM.

Intake Process: Walk-in

Documents: Clients need ID and a piece of mail showing proof of address in one of the zip codes listed.

All Peoples Fresh Market

Location: 945 Parsons Ave, Columbus, OH 43206

Phone: 614-445-7342 (administrative)

Public transportation accessible

Service Description: Free Store closed but Fresh Market is still opened. Not accepting donations.

Eligibility: Anyone

Hours: Tuesday - Fridays 11:00 AM to 5:00 PM;

Saturdays 9:00 AM to 1:00 PM. **Intake Process:**

Walk-Ups & Drive Thru ONLY!

Documents: Photo ID and/or Proof of Residences.

Central Community House

Location: 1150 E. Main St., Col, OH 43205

Phone: 614-252-3157

Service Description: Free meal to go.

Eligibility: All Franklin County Residents

Hours: Wednesday at 6 PM; last Wednesday of the month.

Intake Process: Walk-in

Documents: No documents required.

Columbus Relief

Location: 100 Highview Blvd., Col, OH 43207

Phone: 614-517-2038

Service Description: Free meal to go on Saturdays from 11 AM to 2 PM.

Eligibility: All Franklin County Residents

Hours: Saturday

Intake Process: Walk-in

Documents: No documents required.

Faith Mission

Location: 245 N Grant Ave, Columbus, OH 43215

Phone: (614) 224-6617

Service Description: Community Resources and meals are ONLY being provided to current residents, UNLESS in extreme situations.

Eligibility:

Hours: PLEASE CALL TO MAKE AN APPOINTMENT!

Intake Process: APPOINTMENT ONLY!

First English Lutheran

Location: 1015 E. Main St., Columbus, OH 43205

Phone: 614-252-3191

Service Description: Free meal to go on Thursday & Sundays

Eligibility: All Franklin County Residents

Hours: Thursdays 6 PM to 7 PM; Sundays 9:30 AM to 10:15 AM

Intake Process: Walk-in

Documents: No documents required.

Hilltop Community Worship Center

Location: 2622 Sullivant Avenue

Service Description: Offering to go meals.

Hours: Wednesday, 6 PM to 8 PM; Saturday, 1:30 PM – 3:30 PM.

Jordan's Crossing Resource Center

Location: 342 N. Hague Ave., Columbus, OH 43204

Service Description: Monday-Friday 9:00am-5:00pm and Saturday 9:00am-12:00pm can receive a free sack lunch to-go; Monday-Friday 10:30am-5:00pm can receive a free hot meal to-go; Wednesday and Friday 5:00pm-7:30pm can receive a free hot meal to-go; Also offers groceries and clothing from 10:00am-4:00pm Monday-Friday

Eligibility: Anyone

Intake Process: Walk-in

Documents: No documents required

Mt. Olivet Baptist Church

Location: 428 E. Main St. Columbus, OH 43215

Service Description: Fridays 12pm-2pm serving "grab and go" lunches

Eligibility: Anyone

Intake Process: Walk-in

Documents: No documents required

Open Shelter

Location: 61 E. Mound St, Columbus, OH

Phone: 614-222-2885

Service Description: Offering sack lunches

Eligibility: ALL

Hours: 10:00am-2:00pm Monday-Friday

Documents: None

Reeb Center

Location: 280 Reeb Ave., Columbus, OH 43207

Service Description: Tuesday community meal will be available for Franklin County residents. They are giving out boxed dinners. The café will be closed.

Eligibility: Anyone

Hours: 5PM – 7PM

Intake Process: Walk-in

Documents: No documents required

Shiloh Baptist Church

Location: 720 Mt. Vernon Ave., Columbus, OH 43203

Phone: 614-253-7946 (administrative)

Service Description: Offers a weekly free meal

Eligibility: Anyone

Hours: Saturdays 11:30 a.m.-12:30 p.m.

Intake Process: Walk-in

Documents: No documents required.

St John's Evangelical United Church of Christ – The Largest Table

Location: 59 E. Mound St., Columbus, OH 43215

Phone: 614-224-8634 (administrative)

Service Description: Provides a free weekly community lunch to-go

Eligibility: Anyone

Hours: Wednesdays 12:20 p.m.-1:30 p.m.

Intake Process: Walk-in.

Documents: No documents required.

St. Lawrence Haven

Location: 200S. Fifth St., Columbus, OH 43215

Phone: 614-228-0799

Service Description: Free daily meal

Eligibility: Anyone

Hours: Monday – Friday: 1 PM to 3PM.

Intake Process: Walk-ups and drive thru.

Documents: No documents required.

St. Sophia Orthodox Church

Location: 1493 Indianola Ave., Columbus, OH 43201

Phone: 614-702-9096

Public transportation accessible

Service Description: Free Breakfast Tuesday-Saturday 8:00am-10:00am; Free Lunch Tues, Wed, Thurs, Sat 12:00pm-1:00pm; Free homemade pizza Fridays 5:00pm-6:00pm

Eligibility: Anyone

Intake Process: Walk-in.

Documents: No documents required.

Stowe Mission of Central Ohio

Location: 888 Parsons Ave., Columbus, OH 43206

Phone: 614-445-8400 (administrative)

Public transportation accessible

Service Description: To-go style every weekday hot lunch, 11:00 AM to 12:30 PM. Food Pantry open every day from 9:00 AM to 11:30 AM.

Eligibility: Anyone

Hours: Mon.-Fri. 11:00 a.m. – 12:30 p.m.

Intake Process: Walk-in.

Documents: No documents required.

Total Life Ministries

Location: 2260 E. Fifth Ave., Columbus, OH 43219

Phone: 614-327-5396

Service Description: Offers a community dinner boxed meals and a bag of food.

Eligibility: Anyone

Hours: 2nd & 4th Sat. 2 p.m.-4 p.m.

Intake Process: Walk-in.

Documents: No documents required.

AREA FOOD PANTRIES

Canal Winchester Community Food Pantry

Location: 360 W. Waterloo St., Canal Winchester, OH 43110

Phone: 614-834-4700 (administrative)

Service Description: Provides emergency food for the residents of the Canal Winchester and Carroll School District. Clients can receive food twice per month.

Eligibility: Must be a Canal Winchester or Carroll School District resident and live in the following zip codes: 43110, 43112, 43136.

Hours: M, Tues. 1-3 p.m.; 1st & 3rd Wed. 1-3 p.m., 2nd & 4th Wed. 4-6 p.m.

Intake Process: Telephone. Callers should leave a voicemail with their name, phone number and date they will be at the pantry. Clients should then visit the pantry on that date. Calls will most likely not be returned.

Documents: ID for everyone in the household. Proof of address.

Broad Presbyterian Church

Location: 760 E. Broad St., Col, OH 43205

Phone: 614-461-4557

Service Description: Residents will receive boxes of shelf-stable food, meat, milk, eggs and kids meals based on their family size delivered right to their vehicles.

Eligibility: Serves zip codes 43203, 43205, 43209, 43213, 43215

Hours: Mon-Fri: 9:30 AM – 11:30 AM.

Intake Process: Walk-in

Documents: No documents required.

Clintonville-Beechwood Community Resources Center

Location: 14 W. Lakeview Ave., Columbus, OH 43202

Phone: 614 268-8118

Public transportation accessible

Service Description: Offers 3 day supply of food and will be available twice a month. Bread, produce and other items will be available in the front of the building. **Also offers senior grocery trips, and medical transportation.**

Eligibility: All Franklin County residents are able to use this service.

Hours: Mon and Fri, Noon-4:30 p.m.; Dinner is cancelled for Tuesday and Thursday. Sunday breakfast is also cancelled.

Intake Process: Walk-in.

Documents: Photo ID. Proof of Income. Proof of Address

CRC & CLINTON HEIGHTS LUTHERAN CHURCH

Location: 15 Clinton Heights Ave, Col, OH 43202

Service Description: Offering sack lunches of non-perishable food items available for pick up outside of the church

Eligibility: All

Hours: Monday, 3/23- 11:30 a.m. – 12:30 p.m.

Wednesday, 3/25 11:30 a.m. – 12:30 p.m. Friday,

3/27 - 11:30 a.m. – 12:30 p.m.

Intake Process: None

Dublin Food Pantry

Location: 81 W. Bridge St., Dublin, OH 43017

Phone: 614-889-6590 (administrative)

Service Description: Drive Thru pre-packaged food pantry. Also offering toothpaste, deodorant, and shampoo.

Eligibility: Residents of Dublin School District.

Hours: Monday 6 p.m. – 7:30 p.m. Tuesday 10 a.m. – Noon. Thursday 4:30 p.m. – 6:30 p.m.

Intake Process: Walk-in.

Documents: Photo ID and proof of address for adults. ID and proof of address for children.

Gahanna Residents in Need (GRIN)

Location: 165 Granville St., Gahanna, OH 43230

Phone: 614-214-4747

Service Description: Walk in pantry. Daily hours are now in place for donations

Eligibility: Residents of Gahanna-Jefferson School district.

Hours: Monday from 9 AM to 3PM; Tuesday from 3 PM to 7PM (drop off donations at the High School during these hours); Wednesday from 10 AM to 12 PM; Thursday from 9 AM to 12 PM; Friday from 9 AM to 12 PM; Saturday from 9 AM to 2 PM.

Intake Process: Walk-in

Documents: Ohio Driver's License/State ID with current address. If not current address, client must provide a recent piece of mail to prove his/her address.

Gladden Community House

Location: 318 S. Glenwood Ave., Columbus, OH 43223

Phone: 614-221-7801 (administrative)

Service Description: Provides emergency food assistance. They provide senior delivery to homebound seniors living in Franklinton: 43222, 43215 west of the river and 43223.

Eligibility: Serving all residents.

Hours: M, T, Th F 9 a.m.-3 p.m., Wed 1-3 p.m.

Intake Process: Telephone. Walk-in

Documents: Photo ID. Proof of income. Proof of address (mail addressed to client, less than 30 days old). Identification for all household members. Social Security cards or birth certificates for children.

Notes: Delivers to homebound, seniors, or disabled individuals. Must show doctor's statement. Must call 614-221-7801 between 9 a.m. – 2 p.m. to schedule it.

Heart to Heart Food Pantry

Location: 1320 Cambridge Blvd., OH 43212

(First Community Church)

Phone: (614) 488-0681

Service Description: Offers a food pantry- Building will be closed. Drive in services for the food pantry.

Eligibility: Franklin County Residents
Hours: Tues. and Thurs. 8:30am-1:00pm
Intake Process: 1 visit per month
Documents: ID

Holy Family Church

Location: 57 S. Grubb St., Columbus, OH 43215
Phone: 614-461-9444 (administrative)
Public transportation accessible
Service Description: Offers a food pantry.
Eligibility: Residents of 43204, 43215, 43222, 43223, 43228, 43123, or 43119. Clients may visit once monthly
Hours: Mon-Fri: 8:30 AM is pantry sign up; 9:30 AM Woods Bags & Mail; 10:30 AM Limited Pantry (Basic Boxes)
Intake Process: First 25-30 households will be served depending on food supply. Building is closed. Donations will be given at the delivery door.
Documents: Photo ID for all adults. ID for children. Proof of address. Acceptable forms of ID include driver's license, State ID, healthcare card, birth certificate or Social Security card.

Inprem Holistic Community Resource Center

Location: 5757 Karl Rd., Columbus, OH 43229
Phone: 614-516-1812 or 614-747-9265
Service Description: Offers a daily food pantry.
Building is closed; Food bags will be given out at the door.
Eligibility: Anyone
Hours: M, T, Th 10:30 a.m.-7 p.m., W 10:30 a.m.-6 p.m., F 10 a.m.-6 p.m.
Intake Process: Telephone for appointment.
Documents: Photo ID and proof of address for adults.

Livingston United Methodist Church

Location: 200 E. Livingston Ave., Columbus, OH 43215
Phone: 614-560-0377
Service Description: Food pantry that offers an emergency supply of 3-5 days' worth of food.
Building is closed. Bag groceries will be handed out.
Eligibility: Residents of 43205, 43206, or 43215.
Hours: Last Tuesday, Thursday, and Saturday of each month. 9 a.m.-11:30 a.m. Except for Nov. & Dec. in which it will be the second to the last Tuesday, Thursday and Saturday of the month.
Intake Process: Walk-in.
Documents: ID for each household member. Current proof of address (within last 90 days)

Lutheran Social Services South Side Food Pantry

Location: 1460 S. Champion Ave., Columbus, OH 43206

Phone: 614-443-5130

Service Description: Choice food pantry. Clients can return once a month for full assistance and/or weekly for bread and produce only. **Building is closed. Pick up.**

Eligibility: Anyone

Hours: Mon & Fri: Walks in/produce: 11 AM to 1PM.
 Appointments: Tues, 1:30 PM to 4PM; Tues, Walk ins: 2:30 PM to 4 PM; Wed, Appointments: 10 AM to 3 PM. No walks on Wed; Thurs appointment: 3 PM to 5 PM.

Intake Process: Referral from Hands-on Central Ohio, (614) 341-2282, or can be accessed on-line. If emergency walk-in can obtain bread and produce, until referral is received.

Documents: Picture ID for each adult. Birth certificate, health insurance, or Social Security card for each child. Proof of income.

To place an order: LSSfoodpantries.org or call 877-LSS-MEALS (577-6325) between 10 a.m.-2 p.m. Provides toiletries: dish washing soap, laundry soap and toilet paper. No zip codes required.

Mid-Ohio Foodbank – Kroger Community Pantry

Location: 3960 Brookham Dr., Grove City, OH 43123
Phone: 614-274-7770 (recorded message at 614-317-9487)
Service Description: Choice Pantry or can have "Pantry Express" that client completes an order request form and they bring the food to the vehicle.
Eligibility: Anyone. Clients allowed one full shop per month. One bread and produce shop once per week on non-full shop weeks.
Hours: Tue. 8:30 a.m. - 12:00 p.m.; W: 8:30 a.m. – 12:00 p.m./ 5 p.m. – 7 p.m.; Th: 8:30 a.m.- 12 p.m.; F 8 a.m.- 12 p.m.; Sat 8 a.m.-1:30 p.m.
Intake Process: No Appointment necessary
Documents: Photo ID and current proof of address for adults. ID for children.

Neighborhood Services

Location: 1950 N. Fourth St., Suite J, Columbus, OH 43201
Phone: 614-297-0592 (administrative)
Service Description: Offers a choice food pantry. Provides a seven day supply of food. Also a Free Produce site monthly on 3rd Tuesdays. Tax assistance available and a clothing room.
Eligibility: Residents living in zip codes 43201, 43202, 43210, and 43211 are eligible to receive food assistance one time each month. Outside of those zip codes, one can visit once a year.
Hours: Mon.-Thu. 10 a.m. – 1 p.m.
Intake Process: Walk-in. Third party pick-ups are not accepted.

Documents: Current proof of address (lease, mortgage, or a utility bill). Photo ID for all adults. Health insurance cards, Social Security cards or birth certificates for anyone under age 18. Franklin County Dept. of Job and Family Services documentation is not acceptable.

Northside Food Pantry/Vineyard

Location: 4664 Cleveland Ave., Col, OH
Phone: 614-259-5336
Service Description: Food Pantry
Eligibility: Must be a resident of zip codes 43224, 43229, and 43231
Hours: Sat: 9:30 AM – 11:30 AM
Intake Process: Building closed. Will be handing off bags of food.
Documents: Adults: Photo ID and Proof of residence. Also must have proof of each child in household.

NNEMAP (Near Northside Emergency Material Assistance Program)

Location: 677 E. 11th Ave., Columbus, OH 43211
Phone: 614-297-0533
Service Description: Provides 3 day supply of food and some toiletries. Clients can come twice per month.
Eligibility: Must be a resident of zip codes 43201, 43211, or 43215.
Hours: M, Tues, F- 9 a.m.-noon;
Intake Process: Building closed. Will be handing off bags of food.
Documents: Adults: Photo ID and Proof of residence. Also must have proof of each child in household.

Reynoldsburg Helping Hands

Location: 7356 E. Main St., Reynoldsburg, OH 43068
Phone: 614-868-9394 (administrative)
Service Description: Provides boxed supply of emergency food. **Drive thru, no building access.**
Eligibility: Reynoldsburg School District residents only. Clients may visit the pantry every other month.
Hours: Sat 9 a.m. – 11 a.m.
Intake Process: Telephone for appointment. No walk-ins. Clients must call, leave a voicemail message and then wait for a return call from the pantry.
Documents: Recent utility bill, mail or lease for adults. Children also need to be verified with some form of ID.

Salvation Army

Phone: 614-341-2282 or text 614-702-7772 (make an appointment with Hands-On Central Ohio).
Service Description: Prepackaged good. **Drive thru, no building access.**
Eligibility: Anyone

Clients may visit the pantry every other month.
Documents: ID for Head of Household, proof of household members, if possible.

St. Phillip's Episcopal Church

Location: 166 Woodland Ave., Columbus, OH 43203
Phone: 614-253-2771 (administrative)
Service Description: Offers a walk-in food pantry. **No building access- Pick up food at the door.**
Eligibility: Residents of 43203 or 43205. Clients can visit the pantry once per month.
Hours: Wed. & Thu. Noon- 1:45 p.m. Closed the first Wednesday of the month.
Intake Process: Walk-in. Third party pick-up needs pick-up identification and a note authorizing pick-up. First time visitors are directed to verify household (with documentation) at another location. Once verified, they may then visit the pantry.
Documents: Photo ID and proof of address (bill or lease preferred) for adults. ID also for children.

St. Stephen's Community House

Location: 1500 E.17th Ave., Columbus, OH 43219
Phone: 614-294-6347 (administrative)
Public transportation accessible
Service Description: Provides 3-5 days of emergency food. Clients can use pantry once every 30 days.
Eligibility: Will serve all of Franklin County no matter your zip code. Once per week families can receive a bag of food.
Hours: Mon., Wed., & Fri. noon-3 p.m.; T/Th 3-6 p.m.
Intake Process: Walk-in. Does not permit third party pick-ups. Numbers will begin to be handed out 30 minutes before pantry opening.
Documents: Adults: Current driver's license, State ID, or other picture ID. If address on ID is not current, guests must bring current utility bill, or lease. Children: Need health insurance card, FCDJFS profile, letter from school, birth certificate, lease agreement, or Social Security card. All documents must have child's name and address.

Victory Ministries

Location: 3964 E. Main St., Whitehall, OH 43213
Phone: 614-252-2500
Service Description: Food pantry, free medical clinic, free clothing store, literacy program, and ministry to help clients grow in relationship to Christ.
Eligibility: All Franklin County zip codes.
Hours: Tue. – Thurs. noon – 3:00 p.m.; Fri. noon-2:45 p.m.
Intake Process: Telephone. Appointment required.
Documents: Photo ID.

Vineyard Church of Columbus – Fruit of the Vine

Location: 181 E. Fifth Ave., Columbus, OH 43201

Phone: 614-259-5441

Service Description: Offers a pancake breakfast and a choice pantry. Clients may receive food once a month.

Eligibility: Residents in the 43201 zip code. Residents of other zip codes can receive food one time.

Hours: Saturdays 8:30 a.m. – 11:30 a.m. Food pickups 9:30 a.m.-11:30 a.m.

Documents: Must bring ID for all family members. Acceptable documents include: Driver's License, current bill with address, welfare card, medical card, birth certificate, or school records.

Eligibility: Must live in zip codes 43016, 43065, 43081, 43085, 43229, or 43235. Each household may be served twice per month. Resident income must be below 200% of the Federal Poverty Guidelines.

Hours: Mon 10:00 a.m. - 2:00 p.m., Wed 3:00 p.m. – 7:00 p.m., 3rd & 4th Sat. 10:00 a.m. – 12:00 p.m.; all other Saturdays 10 a.m.-noon produce & bread quick shop. **No building access. Bagged food will be given out at the door.**

Intake Process: Walk-in.

Documents: New clients must provide ID for each member of the household. Photo ID (driver's license or state ID) for adults. Birth certificates, Social Security cards, or school ID's for children. Proof of current address (lease or utility bills received by mail). Clients already registered are expected to provide a photo ID and proof of address at every visit.

Worthington Resource Center Pantry

Location: 6700 Huntley Rd., Columbus, OH 43229

Phone: 614-985-1766 (administrative)

Service Description: Administers a choice pantry that offers a three-day supply of emergency food. Serves up to 80 households per day.

Additional Food/Store Locations

Grocery Stores

Dollar General: Senior Hour offered

Location: All locations

Phone: 614-445-7342 (administrative)

Public transportation accessible

Service Description: Stores will dedicate the first hour of each day for ONLY SENIORS.

Eligibility: Anyone

ALDI

Location: All locations in the Columbus Area

Phone: 611-855-955-2534

Service Description: As of March 16th, 2020, ALDI stores across the county will be open from 9 AM to 7 PM daily starting today. Some stores may have limited hours to accommodate restocking and cleaning.

Hours: 9 AM to 7 PM.

Big Lots

Location: All locations

Phone: 614-362-2513

Service Description: Adjusted their hours for cleanliness and restocking purposes.

Hours: Mon-Sat: 9 AM to 9 PM. Sun: 10 AM to 9 PM.

Walmart

Location: All locations

Phone: 614-476-2070

Service Description: Starting on March 24th, 2020 through Aprils 28th, 2020. Walmart will offer an hour long senior shopping event every Tuesday for customers 60 and older, which will start one hour before stores open.

Addition info: There will be a limit on paper products, milk, eggs, cleaning supplies, and hand sanitizer, water, diapers, formula and baby food. Walmart will also be temporarily shutting down its Auto Care Centers.

Hours: 7 AM to 8:30 PM.

Giant Eagle**Location:** All locations**Phone:** 614-294-2186**Service Description:** Adjusted their hours for cleanliness and restocking purposes. Getgo stores will continue to operate under normal business hours. Pharmacy will continue to operate during normal business hours, seven days a week. There will be a temporary limiting of purchase amounts for certain high demand products.**Eligibility:** Anyone**Hours:** Open from 7 AM to 10 PM. Curbside pickup and delivery will be available from 10 AM to 7 PM. Pharmacy hours will remain the same, 8 AM to 9 PM.**Kroger****Location:** All locations**Phone:** 614-224-8634 (administrative)**Service Description:** Adjusted their hours for cleanliness and restocking purposes. There will be a limit on cold, flu and sanitary products per order in order for everyone to have access to items they need.**Eligibility:** Anyone**Hours:** Will be open from 7 AM to 9 PM.**Meijer****Location:** All locations**Service Description:** Adjusted their hours for cleanliness and restocking purposes. Beginning March 20th, 2020. Meijer Express convenience stores will move to the same hours. Pay-at-the-pump fuel sales will be available 24 hours a day.**Eligibility:** **Meijer will also have special hours for essential service works and Meijer team members on Mondays and Wednesdays from 7-8 a.m. Essential service workers include all medical workers, first responders and law enforcement. MEIJER STORE AND PHARMACIES WILL PROVIDE DEDICATED SHOPPING TIME FOR SENIOR CITIZENS AND CUSTOMERS WITH CHRONIC HEALTH CONDITIONS ON TUESDAYS AND THURSDAYS 7-8 AM.****Hours:** Will be open from 8 AM to 10 PM.**Sam's Club****Location:** All locations**Service Description:** Adjusted their hours for cleanliness and restocking purposes.**Hours:** Monday thru Saturday hours will be 9 AM to 8 PM. Sunday hours will remain 10 AM – 6 PM. Pre-scheduled club pickup orders will still be available for pickup starting at 7AM.**Target****Location:** All locations**Service Description:** Adjusted their hours for cleanliness and restocking purposes. The first hour of shopping each Wednesday at stores nationwide for vulnerable guests. They will maintain limits on select products and would ask guests to purchase only what they need so there's enough supply to accommodate this increased demand.**Eligibility:** Anyone**Hours:** Will be open from 8 AM to 9 PM.**Trader Joe's****Location:** All locations**Service Description:** Beginning Monday, March 16th and until further notice, all Trader Joe's stores will be open from 9 AM to 7 PM to support our Crew Members in taking care of one another and our customers.**Eligibility:** Anyone**Hours:** Will be open from 9 AM to 9 PM.**Walgreens****Location:** All locations**Service Description:** Starting Thursday, March 19th, most Walgreen locations, including 24 hour stores, will now be open from 9 AM until 9 PM until further notice. For stores with shorter operating hours than 9 AM until 9 PM, visit the store locator for specific store and pharmacy hours. For locations with a 24 hour drive-thru pharmacy, the pharmacy drive-thru will remain open 24 hours. Pickup of other select products will also be available at drive-thru, the company said.

Eligibility: Anyone

Hours: Will be open from 9 AM to 9 PM.

Whole Foods Market

Location: All locations

Service Description: Adjusted their hours for cleanliness and restocking purposes. All Whole Foods Market stores in the U.S. and Canada will let customers who are 70 and older shop one hour before opening to the public.

Eligibility: Anyone

Hours: Will be open from 8 AM to 8 PM.

Columbus Muslim COVID-19 Grocery Order Form

Phone: 614 470-2848

Service Description: If you are at high risk for coronavirus (elderly, chronic condition, immuno-suppressed), a volunteer will do your groceries and deliver to you. No one will be turned away for lack of funds!

Hours: Order between 10 AM to 2 PM to get your groceries the same day by either filling out the form online or contacting them via telephone.

Intake Process: call 614-470-2848 or fill out this form here: <https://bit.ly/cmccgrocery>

Free Lunches for School Age Students

Greek Express

Location: All locations in the Columbus Area

Phone: (614) 928-9280

Public transportation accessible

Service Description: Offering free lunches for school age children from 11:00 AM to 2:00 PM

Eligibility: School age students

Piada

Location: All locations in the Columbus Area

Phone: (614) 754-1702

Public transportation accessible

Service Description: Offering free kids pasta with sauce, cheese and a fountain drink. Monday – Friday (March 16 – April 3rd) during lunch hours of 10:45 AM– 1:00 PM to students affected.

Eligibility: School age students

Fusian

Location: 855 W. 5th Ave. Columbus, OH 43212, 4214 N. High St. Columbus, OH 43214, 4190 Worth Ave. Columbus, OH 43219.

Phone: (614) 670-4323

Public transportation accessible

Service Description: Offering \$1 Peanut Butter & Jelly Rolls through the FUSIAN app + in store to help offset lunchroom meals affected. Also offering \$1 delivery for the next 30 days for order placed in the FUSIAN app + FREE Delivery Friday.

Eligibility: School age students

Smoked on High BBQ

Location: Offer valid only at our Brewery District location. 755 S High St. Columbus, OH 43206.

Phone: (614) 754-9711

Public transportation accessible

Service Description: Offering kids an order of Drummies or Pulled Chicken for free for the next three weeks while supplies last. In restaurant only starting next Wednesday. We are open Wed-SUN 11 AM – 8 PM while supplies last.

Eligibility: School age students

El Rodeo Mexican Restaurant

Location: 2808 Stelzer Rd. Columbus, OH 43219

Phone: (614) 532-7109

Public transportation accessible

Service Description: El Rodeo Mexican Restaurant - will be handing out free meals to go for kids K-12 from 2:00 PM – 5:00 PM on weekdays. No purchase necessary starting on Monday March 16th until April 3rd. Meals will consist mostly of rice, beans, quesadillas, enchiladas, a burrito or a taco

Eligibility: School age students

Legacy Smokehouse

Location: 3987 Main Street, Hilliard, OH (Tues- Fri, 11 AM to 2 PM); 340 Greenlawn Ave, Col, OH (Thurs – Fri, 11 AM to 2 PM)

Phone: (614) 541-9022 (Hilliard) and 614-961-9468 (Columbus)

Public transportation accessible

Service Description: Kids can get a free hot dog or pulled pork slider for free.

Eligibility: School age students

OH Pizza and Brew

Location: 88 E. Broad St, Col, OH

Phone: (614) 940-8687

Public transportation accessible

Service Description: No age limit. Delivery and carryout only. Also offering limited essential supplies for purchase such as bread, toilet paper, and other miscellaneous items for order on their website.

Pioneer Pizza

Location: 209 W. Bigelow Ave, Plain City, OH

Phone: (614) 873-2404

Hours/Day: 3/17/2020-4/3/2020, Monday-Friday from 11:00am-1:00pm

Service Description: \$1 slice of cheese or pepperoni pizza with fountain drink available for pick-up

Willowbeez Soulvég

Location: 95 N. Grant Ave, Col, OH

Phone: (614) 516-8500

Hours/Day: 11:30 AM to 2:30 PM

Service Description: Free Meals for all school age children, no purchase necessary. To pre-order visit:

<https://forms.gle/qvjYAHVUX8Y4PMmb6>

Grab and Go School Lunch Programs

Bexley City Schools

Free Breakfast and Lunch

Service Description: During the school closure, we will make breakfast and lunch meals available for pick up at four (4) different areas in the City of Bexley two times per week to students who participate in the USDA's National School Lunch Program and receive free or reduced priced meals. Pick up will be available at the three school buildings and Schneider Park in south Bexley. Any student can pick up meals at any location, whichever is most convenient. The meals will be available for pick up two times per week from 12:00 p.m. to 1:00 p.m.

Week 1: Tuesday (March 24) and Thursday (March 26). Week 2: Monday (March 30) and Wednesday (April 1).

Locations:

- Cassingham Complex 348 S. Cassingham, Columbus, OH 43209 – South Parking Lot
- Maryland Elementary 2754 Maryland Ave, Columbus, OH 43209 – Staff Parking Lot
- Montrose Elementary 2555 E Main Street, Columbus, OH 43209 – Remington Road Parking Lot
- Schneider Park 2130 Astor Ave, Columbus, OH 43209 – Main Parking Lot

Canal Winchester Schools

Free Breakfast and Lunch

Service Description: Canal Winchester Local Schools will be distributing meals free of charge to any of our CW students 18 years of age or younger (breakfast and lunch). On Monday and Tuesday (March 16 and 17) students may pick up breakfast and lunch items from ONLY Indian Trail Elementary OR Canal Winchester High School between 11:00 AM and 12:00 PM.

IMPORTANT- Starting on Wednesday March 18, in addition to our Indian Trail and High School locations, we will also use **SCHOOL BUSES TO DISTRIBUTE MEALS AT SATELITE LOCATIONS** (see list at the end of this message). Starting on March 18th, we also will start distributing MULTIPLE DAYS of meals on the dates listed below. *Canal Winchester Local Schools is not responsible for monitoring food allergies while we are serving meals during this closure. However, if we pack peanut butter as a meal item, we will have a nut free option available.*

Summary of Dates and Meal Distributions (All times, 11 AM to 12 PM)

March 16 – Meals distributed ONLY at the High School & Indian Trail Elementary

March 17 –Meals distributed ONLY at the High School & Indian Trail Elementary

March 18 – Meals distributed at the HS, Indian Trail AND 23 locations below *Meals for March 18 - 20*

March 23 – Meals distributed at the HS, Indian Trail AND 23 locations below *Meals for March 23 - 24*

March 25 – Meals distributed at the HS, Indian Trail AND 23 locations below *Meals for March 25 - 27*

March 30 – Meals distributed at the HS, Indian Trail AND 23 locations below *Meals for March 30 - 31*

April 1 – Meals distributed at the HS, Indian Trail AND 23 locations below *Meals for April 1-3*

Satellite Locations – CW School buses will have food to distribute at the following locations:

	Locations where buses will be located	Time
1	Xebec and Kodiak	11:00 - Noon
2	Kodiak and Gatling	11:00 - Noon
3	Winchester Lakes Blvd & Winshire Dr.	11:00 – Noon
4	Cloverlawn Cir. @ Thrivner	11:00 – Noon
5	Isaac Rd. @ Levi Kramer Blvd	11:00 - Noon
6	Winchester Lakes Blvd & Lola Boat Ln.	11:00 – Noon
7	Lehman Village Blvd @ Quail Village Way	11:00 – Noon
8	Vatri Dr. @ Belgrado Dr.	11:00 – Noon
9	Georges Creek Dr. @ Banneker St.	11:00 – Noon
10	Amos Lunch St. @ James Rouse Blvd.	11:00 – Noon
11	Pintail Creek Dr. @ Quail Creek Dr.	11:00 – Noon
12	Pintail Creek Dr. by the office	11:00 – Noon
13	Chelsea Glen Dr. @ Ballentine Dr.	11:00 – Noon
14	Winchester Crossing Blvd @ Laburnum	11:00 - Noon
15	Winchester Crossing Blvd @ Weurful	11:00 – Noon
16	Emerald Tree Dr. @ Winchester Meadows Dr.	11:00 – Noon
17	Eaglecrest Dr. @ Canal Highlands Blvd.	11:00 – Noon
18	Biggerton Bend at Steen St.	11:00 – Noon
19	Chesterville Dr. @ N. Sarwill Dr.	11:00 – Noon
20	E. Hocking St. @ N. Trine	11:00 – Noon
21	West Mound St. @ Elm St.	11:00 – Noon
22	Cedar Hill Dr. ar Alspach Rd. (Church)	11:00 – Noon
23	Chestnut Ridge Metro Park	11:00 – Noon
High School	High School (Washington St. side)	11:00 – Noon
Indian Trail	Indian Trail (doors at the center)	11:00 - Noon

Columbus City Schools

Free Breakfast and Lunch

Service Description: Columbus City Schools will be providing free meals (breakfast and lunch) during the extended cancelling of classes, through Friday April 3rd to ALL children age 18 and under, Monday through Friday. The meals will be “grab and go” style. Per federal regulations, children 18 and under must be in attendance in order to pick up food. For

location details go to: STAYSAFEECCS.ORG. **Breakfast Hours: Mon – Fri from 8:00 AM to 9:00 AM; Lunch Hours: Mon – Fri from 11 AM to 1 PM.**

Locations:

- East High School (1500 E. Broad Street)
- Linden-McKinley STEM Academy (1320 Duxberry Ave.)
- South Middle/High School 7-12 (1160 Ann St.)
- Buckeye Middle School (2950 S. Parsons Ave.)
- Independence High School (5175 E. Refugee Road)
- Columbus Africentric Early College (3223 Allegheny Ave.)
- Sherwood Middle School (1400 Shady Lane Road)
- Centennial High School (1441 Bethel Road)
- Columbus Global Academy (4077 Karl Road)
- Dominion Middle School
- Mifflin High School (3245 Oak Spring Street)
- Woodward Park Middle School (5151 Karl Rd)
- West High School (179 S. Powell Ave.)
- Starling Pre K-8 (145 S. Central Ave.)
- Wedgewood Middle School (3800 Briggs Road)

Columbus Bilingual Academy North

Free Breakfast and Lunch

Service Description: Free bagged meals (including two meals) to children aged 18 years old and younger available for pick-up. Monday-Friday 9:00am-12:00pm

Locations:

- 2100 Morse Road #4609, Col, OH

Columbus Humanities Arts and Technology Academy

Free Breakfast and Lunch

Service Description: Free bagged meals (including two meals) to children aged 18 years old and younger available for pick-up. Monday-Friday 9:00am-12:00pm

Locations:

- 1333 Morse Road, Col, OH

Columbus Bilingual Academy North

Free Breakfast and Lunch

Service Description: Free bagged meals (including two meals) to children aged 18 years old and younger available for pick-up. Monday-Friday 9:00am-12:00pm

Locations:

- 2100 Morse Road #4609, Col, OH

Dublin City Schools

Free Breakfast and Lunch

Service Description: Beginning on Monday (March 16th), free “grab-n-go” breakfasts and lunches will be available to any students who needs them. Meals may be picked up at either from 9 a.m. – 2 p.m., Monday through Friday at:

Locations:

- Dublin Scioto High School – 4000 Hard Rd, Dublin, OH 43016
- Riverside Elementary – 3260 Riverside Green Dr, Dublin, OH 43017

Gahanna Lincoln Schools

Free Breakfast and Lunch

Service Description: Beginning on Wednesday, March 18th, 2020, Gahanna-Jefferson Public Schools is providing free lunch to all students in need. The district plans to provide meals from March 18 – April 3rd, including spring break week. Daily meals will include lunch for that day and a breakfast item for the next day. Our options for meal items may be limited and may not meet individual dietary needs or allergy restrictions. Students with food allergies should use caution before consuming these meals.

Times: Pick up times will be Wednesday, March 18h, Monday, March 23, and Monday March 30 from 11:00 AM – 1:00 PM at each of the five locations listed below.

Locations:

- Goshen Lane Elementary
- Royal Manor Elementary
- Middle School East
- Middle School West
- Lincoln High School

PLEASE COMPLETE THE FREE LUNCH REQUEST FORM AT: <https://tinyurl.com/gjpslunchrequest>

Grandview Heights Schools

Free Breakfast and Lunch

Service Description: Will offer Grab-n-Go breakfasts from 8:00 – 8:15 a.m. and Grab-n-Go lunches from 11:00 – 11:30 a.m. on the following days: March 17, 18, 19, 20, 30, and 31. April 1, 2, 3, at the following locations:

Locations:

- Edison Intermediate/ Larson Middle School – 1242 Oakland Avenue, Columbus, OH 43212

Groveport Madison Schools

Free Breakfast and Lunch

Service Description: For anyone 0- 18 years old, child does not need to be a student of the school district. Breakfast and Lunch availability for children and youth under 18. Our food services department will provide a Grab & Go- style bagged meal consisting of both lunch and breakfast items (the breakfast for the next morning). Meal service will run from 11:30 a.m. – 12:30 p.m., M-F. Meals are available to all children age 18 and under – at no cost.

Locations:

- Elementary School – 5127 Harbor Blvd, Cols.
- Dunloe Elementary School – 3200 Dunloe Rd., Cols.
- Glendening Elementary School – 4200 Glendening Dr., Groveport
- Madison Elementary School – 4600 Madison School Dr., Cols.
- Middle School Central – 541 Main St., Groveport
- Middle School North – 5474 Sedalia Dr., Cols.

Hamilton Local Schools

Free Breakfast and Lunch

Service Description: Beginning at 11:00 a.m. on Tuesday, March 17th, and continuing through noon each weekday while students are out school, we will be offering free lunches in a drive-up “grab and go” delivery to those who sign-up for the service. We need you to sign you children up to receive this service. To do that, complete and submit this online form through <http://www.hamilton-local.k12.oh.us/>. If you know parents who don't have access to the internet, please let me know that they can call their child's school directly at 614-491-8044 and leave a detailed message including (name, phone number, email address, and the names and schools for each school-aged child) for the secretaries to sign-up their student to receive lunches.

Hilliard City Schools

Free Breakfast and Lunch

Service Description: Beginning on Wednesday, March 18th in addition to the buildings being open for grab & go lunches, transportation will begin delivering to the following areas between 11:00 AM to 12:00 PM.

Locations:

- Hilliard Village Apartments
- Pine Crossing Apartments
- Wilson Court Apartments
- Bayside & Countryview Apartments
- Hilliard Station Apartments (in Lucky's parking lot)
- Hilliard Park Apartments
- Country Ridge Apartments
- Cabot Cove/Gable West Apartments (Kroger parking lot)
- Riverside Elementary – 3260 Riverside Green Dr, Dublin, OH 43017

New Albany Schools

New Albany City Schools has no information at this time. Please check it's website for any updates:

<https://www.napls.us/napls>

Olentangy School District

Free Breakfast and Lunch

Service Description: The Olentangy Schools Food Service Department will continue providing breakfast and lunch to district students on weekdays starting on Tuesday, March 17, until further notice. Seven sites will be open for meal pick-up from 11 a.m. – 1 p.m. These meals are free of charge for students currently receiving free and reduced-priced meals, as well as for students whose families are struggling as a result of the pandemic. During the open time windows, lunch will be provided for that day plus breakfast for the following morning.

Locations:

- Glen Oak Elementary: 7300 Blue Holly Dr., Lewis Center
- Heritage Elementary: 679 Lewis Center Rd., Lewis Center
- Liberty High School: 3584 Home Rd., Powell
- Oak Creek Elementary: 1256 Westwood Dr., Lewis Center
- Olentangy Meadows Elementary: 8950 Emerald Hill Dr., Lewis Center
- Orange High School: 2840 East Orange Rd., Lewis Center
- Tyler Run Elementary: 580 Salisbury Dr., Powell

All meals are pre-packaged, and students/parents/guardians should pick them up at the main entrance of each site location. Students/parents/guardians can walk to pick up their meals, or parents/guardians can drive-thru. If driving, meals will be brought directly to the vehicle. A student must be present to receive a meal, and only one day's worth of meals will be provided per student. Student names will need to be provided, but student identification isn't necessary.

Meals cannot be consumed on-site to minimize exposure. No-contact delivery will be made available for families that are ill or are unable to pick up meals at one of the seven sites. Those families should call 740-657-5057. Also, if your student requires dietary accommodations, use the same number to alert the Food Service Department 24-hours before pick-up.

Pickerington Local Schools

Free Breakfast and Lunch

Service Description: Free Breakfast and lunch to go for children 18 years of age and younger. Monday-Friday, 3/16/2020-3/20/2020, 3/30/2020-4/3/2020 from 11:30am-12:30pm.

Locations:

- Harmon Middle Schools, 12410 Harmon Rd., Pickerington, OH
- Ridgeview Junior High, 130 Hill Rd S, Pickerington, OH
- Tussing Elementary School, 7117

Reynoldsburg Schools

Free Breakfast and Lunch

Service Description: We are offering students grab and go breakfast between 8:00 AM to 10:00 AM and lunch from 10:30 AM to 1:00 PM from March 17-20 and March 30 – April 3rd, 2020. Please note there will not be breakfast or lunch offered the week of Spring break (March 22 – 29).

Locations:

- French Run Elementary School – 1200 Epworth Ave, Reynoldsburg, OH 43068
- Hannah Ashton Middle School – 1482 Jackson St, Reynoldsburg, OH 43068
- Reynoldsburg High School's, Livingston Campus – 6699 E Livingston Ave, Reynoldsburg, OH 43068

South-Western City Schools

Free Breakfast and Lunch

Service Description: The South-Western City School District will be distributing food during the extended closure. The meals will be "Grab-n-Go" style. Students will be able to pick up a lunch and a breakfast for the next morning. Also, per federal regulations, children 18 and under must be in attendance in order to pick up food. Children may pick up food from any one of the sites listed below **beginning March 23, Monday through Friday from 10:00 a.m. - noon**. This service will be suspended during our normally scheduled Spring Break of April 6-10.

Locations:

- Alton Hall Elementary – 982 Alton Rd, Galloway, OH
- Bolton Crossing Elementary – 2695 Holt Rd, Grove City, OH
- Darby Woods Elementary – 255 Westwoods Blvd, Galloway, OH
- East Franklin Elementary – 1955 Richmond Rd, Columbus, OH
- Finland Elementary – 1835 Finland Ave, Columbus, OH
- Harmon Elementary – 1861 Gantz Rd, Grove City, OH
- Highland Park Elementary – 2600 Cameron St, Grove City, OH
- Prairie Lincoln Elementary – 4900 Amesbury Way, Columbus, OH
- Prairie Norton Elementary – 105 Norton Rd, Columbus, OH
- Richard Ave Elementary – 3646 Richard Ave, Grove City, OH
- Stiles Elementary – 4700 Stiles Ave, Columbus, OH
- West Franklin Elementary – 3501 Briggs Rd, Columbus, OH
- Franklin Woods Intermediate – 1831 Finland Ave, Columbus, OH
- Galloway Ridge Intermediate – 122 Galloway Rd, Galloway, OH
- Holt Crossing Intermediate – 2706 Holt Rd, Galloway, OH
- Finland Middle – 1825 Finland Ave, Columbus, OH
- Norton Middle – 215 Norton Rd, Columbus, OH
- Pleasant View Middle – 7255 Kropp Rd, Grove City, OH
- Central Crossing High School – 4500 Big Run South Rd, Grove City, OH
- Franklin Heights High School – 1001 Demorest Rd, Columbus, OH
- Westland High School – 146 Galloway Rd, Galloway, OH

Please check it's website for any updates <https://www.swcsd.us/>

Westerville City Schools

Free Breakfast and Lunch

Service Description: Beginning Thursday, March 19th, and every weekday through at least Friday, April 3rd, several of our buses and vans will make **75 stops around the district to deliver food to children who are 18 years of age and younger**. Each of these stops will be for a designated window of time, with all stops being completed between the hours

of 11 a.m. and 1 p.m. **Huber Ridge Elementary School will also serve as a walk-up site for meals between 11 a.m. and 2 p.m. each weekday.**

This delivery plan was developed according to USDA regulations. Unfortunately, according to USDA rules, children will not be able to bring food back for their siblings, so every child who wants a meal must be present at the designated delivery location. Children will receive a lunch for the day, and a breakfast meal for the next morning. We will have additional vehicles on standby to deliver more meals at a moment's notice in case a location runs out of food and there are children who have not yet received their meals. Any leftover food from these routes will be taken back to Huber Ridge Elementary School for distribution.

Parents are encouraged to watch their email tomorrow as the Transportation Department will be sending out additional details regarding the times and locations of designated delivery stops. Lastly, we have been in contact with other community organizations, such as the Westerville Area Resource Ministry (WARM), that also are working to make meals available to families. Please continue to watch for information from these valued partners in this effort.

Please check it's website for any updates <http://www.westerville.k12.oh.us/>

Whitehall Schools

Free Breakfast and Lunch

Service Description: Will provide a grab-and-go style lunch for all Whitehall students from 11:00 AM to 1:00 PM Monday through Friday during the break. First day for lunches will be Tuesday, March 17th. We will encourage them to take their lunch and exit the property (this institution is an equal opportunity provider).

Locations:

- Whitehall Yearling High School – 675 S. Yearling Rd, Whitehall, OH

Worthington Schools

Free Breakfast and Lunch

Service Description: Starting Tuesday, March 17th, Worthington Schools Food Service will be providing breakfast/lunch pick up at three locations on weekdays. Families can pick up meals between 10 a.m. - 1 p.m.

Locations:

- Thomas Worthington High School – 300 West Granville Rd, Worthington, OH
- Worthington Kilbourne High School – 1499 Hard Rd, Columbus, OH
- Slate Hill Elementary – 7625 Alta View Blvd., Col, OH

Upper Arlington School

Free Breakfast and Lunch

Service Description: Beginning Tuesday, March 24, we will provide boxed lunches (complete with a breakfast for the next day) to any school-aged child in need during school days. We'll start out with the schedule below, but this could change as the situation develops.

Locations:

- Tremont Elementary School - 10:30 a.m. until 12:45 p.m.
- Barrington Elementary School - 10:30 a.m. until 11:15 a.m.
- Greensview Elementary School - 10:30 a.m. until 11:15 a.m.
- Windermere Elementary School - noon until 12:45 p.m.
- Wickliffe Progressive Elementary School - noon until 12:45 p.m.

Fast Food

Carry-out only

Locations:

- McDonald's, Starbucks, Subway(carry out only), Dunkin Donuts, Pizza Hut, Burger King, Wendy's, Taco Bell, Domino's, Dairy Queen, Little Caesars, Sonic, Papa John's, Arby's, Jimmy John's, Baskin-Robbins, Chick-fil-A, Panda Express, Panera, Hardee's, Jersey Mike's, Five Guys, Auntie Anne's, Wingstop, Firehouse Subs, Church's Chicken.

Free Delivery

- **Chipotle** is offering free delivery from March 15-21 as well as tamper-proof seals on its food orders to make sure guest know their meal hasn't been touched during the delivery process.
- **KFC** is also offering free delivery either call or order online.
- **Popeyes** is offering free delivery through the Popeyes mobile App and www.popeyes.com. When inputting your delivery address, please indicate any delivery instructions to the delivery driver, including where to drop- off your food, for example: outside your door, in the lobby, etc.
- **UberEats** have waived their delivery fee. Customers are also able to request for deliveries to be left on their doorstep to limit contact.

General Resources

Mutual Aid of Central Ohio

Service Description: Complete form to be matched based on your needs with resources. Can assist with several areas of need.

- <https://docs.google.com/forms/d/e/1FAIpQLSeJF-PBvxYP8d4gAEZ3y3dhs3RTqK3U4J9kcMS-1fGh9wEPnQ/viewform>

CareSource

Service Description: CareSource 24-hour Nurse Hotline number is still operating: 1-866-206-0554. The Member Services number is still operating from 7:00 AM to 7:00 PM to continue to help our members with questions: 1-800-488-0134. Our newer change is the *Ohio Department of Medicaid has announced Medicaid Renewals are not being processed at this time. Medicaid coverage will not be lost for non-renewal.* Please visit their website regarding their telemedicine policy. Members can have a doctor's appointment without leaving their home.

C19 Help Squad

Service Description: If you have suffered hardship due to the coronavirus and you need supplies, help with transportation, help paying utilities, or have other needs due to the recent pandemic please fill out this form. We want to connect you with one of our Help Squad volunteers who have committed to assisting members of their community and across the country.

- www.c19helpsquad.com

Hilltop USA

Service Description: Website with general information about resources and community response to COVID-19. <http://hilltopusa.org/covid-19/>

Dial 2-1-1

Service Description: If you need assistance finding food, paying for housing bills, accessing free childcare, or other essential services, visit 211.ord or dial 211 to speak to someone who can help.

Prescription Delivery

ScriptDrop

Service Description: Text DELIVER to 727478 to have prescriptions delivered from any pharmacy (during COVID-19) for an \$8 delivery fee. Requests placed before 11:00am can be delivered same day after 2:00pm. <https://scriptdrop.co/>
Phone: 614-641-0648

Unemployment Services

Unemployment Benefits

Location: Department of Job and Family Services

Phone: Contact ODJFS at 1-77-644-6562 or TTY 1-888-642-8203, (excluding holidays).

Service Description: Governor Dewine has expanded flexibility for Ohioans to receive unemployment benefits during Ohio's emergency declaration period. Unemployment benefits will be available for eligible individuals who are requested by a medical professional, local health authority, or employer to be isolated or quarantined as a consequence of COVID-19, even if they are not actually diagnosed with COVID-19. In addition, the waiting period for eligible Ohioans to receive unemployment benefits will be waived.

Eligibility: Employer shut down operations, employees were laid off by employer because of coronavirus, or individual was requested by medical professional, local health authority, or employer to be isolated or quarantined.

Hours: Monday through Friday 8am-5pm

Intake Process: File online at: <http://unemployment.ohio.gov> 24 hours/day, 7days/week.

Utilities & Internet Services

- **Service Description:** AEP, City of Columbus Water & Electric Departments and Columbus Gas of Ohio utilities has temporarily suspended non-payment disconnections during the COVID-19 outbreak.
- **Effective As of Friday, March 13th,** Mayor Ginther announced that The Department of Utilities will be suspending water and power shut-offs. The suspension will last until April 15th.
- **Spectrum/Charter Communications:** Families without internet will be able to get the service at no cost for 60 days from Charter Communications/Spectrum. To enroll, call 1-844-488-8395. Installation fees will be waived for new student households.
- **Comcast/Xfinity:** New customers will receive 60 days of complimentary Internet Essentials service, which is normally available to all qualified low-income households for \$9.95/month. They will not disconnect a customer's internet service or assess late fees if you contact the company and can't pay their bills during this period. To sign up, applicants can visit www.internetessentials.com or call 855-846-8376 for English and 855-765-6995 for Spanish.

Franklin County Municipal Court

As of 3/15/20, the Franklin County Municipal Court will remain open but has postponed all eviction court hearings for at least the next three weeks.

[Press release outlining this decision is included here.](#)

Franklin County Municipal Court's Self Help Center will only offer assistance via online chat function Mon-Fri 9am - 3pm. Website with chat function: <http://www.fcmcselfhelpcenter.org/>

Utilities & Internet Services

Franklin County Jobs & Family Services - PRC Program

- PRC provides financial assistance, up to \$1,500 one-time per year, to households with children (specifically, 1 minor under 18 or woman in 3rd trimester) to avoid an eviction.
- Because of COVID -19, applications can be [accessed online](#) and submitted via email.
- Directions for submitting PRC applications are as follows:
 - Email applications to: franklin-cdjfs-agencyprc@jfs.ohio.gov
 - Subject line: Eviction PRC; Customer Last Name
 - Body of email: Please include all of the following information:
 - Full name (first and last name),
 - Any additional information that you feel will be pertinent to us processing the application.
 - Attachments: The following must be sent with each application (as applicable):
 - Completed signed application,
 - Any supporting verification the customer has provided
 - Rental assistance
 - Last 30 days of income
 - Current lease
 - Signed itemized statement
 - Payment plan if amount owed is more than \$1500
 - Security deposit

- Last 30 days of income
 - Potential lease
 - Deposit repayment agreement
- Temporary Housing
 - Last 30 days of income
 - 30 day statement from Studio 6
- **Also note that Jobs and Family Services hours of operation has changed to 8 AM to 12 PM from Monday through Friday at all locations. You can apply for food assistance, cash assistance or Medicaid in the first place. You can apply, or check on the status of an existing application, over the phone at 1-844-640-6446 or online at any time at www.benefits.ohio.gov**

Older Adult Response

Necessity Boxes

Beginning Thursday, March 19th, 2020:

- Older adults in greater Columbus in need of necessity bags can call the Clintonville-Beechwold Community Resources Center at 614-268-3539 for delivery or pick up.
- Necessity bags will be available for delivery or pick up at CRC Administrative office, 3222 N. High St, Monday-Friday 9 am-5 pm.
- The new Friendly Phone Line at 614-993-3614 is available to older adults in greater Columbus who are looking for friendly conversation and social connection.
- Please share the Friendly Phone Line number with older adults in need of extra social supports during this stressful time.
- Volunteers will take their temperature and wear gloves as an extra precaution before they do any service with us (packing or delivering bags).

If you have any questions or concerns please contact Director of the Greater Columbus Network of Villages and the Village in the Ville Director, Christine Happel at 614-268-3539 or christine.happel@clintonvillecrc.org

- Boxes will include a rotation of items, as availability allows. Potential items include:
 - Paper towels, Soap, Toilet paper, Disposable Thermometer, Gloves, Shelf stable food & snacks and Information.

Friendly Phone Line for Older Adults

Service Description: The Friendly Phone Line at **614-993-3614** is available to older adults in greater Columbus who are looking for friendly conversation and social connection. Please share this number to older adults in need of extra social support during this stressful time. The Friendly phone-line is intended to be a touch point to combat loneliness in our community during this unprecedented time of social distancing. These calls are **not** intended to be a space to provide counseling, case management, or health information/recommendations.

- Phone number set up through Grasshopper
- Older adults may call Monday - Friday, between 9am-5pm
- Vetted community volunteers will be available to take the calls
- All volunteers will be provided a protocol sheet + script with potential conversation topics
- All volunteers will be provided a workflow chart with community resources, should an older adult request this information
- A Voice message has been set-up to let callers know that the phone line is not for emergencies and not staffed 24-hours a day

Housing Stabilization

Franklin County Municipal Court

As of 3/15/20, the Franklin County Municipal Court will remain open but has postponed all eviction court hearings for at least the next three weeks. [Press release outlining this decision is included here.](#)

Franklin County Municipal Court's Self Help Center will only offer assistance via online chat function Mon-Fri 9am - 3pm. Website with chat function: <http://www.fcmcselfhelpcenter.org/>

Franklin County Jobs & Family Services – PRC Program

- PRC provides financial assistance, up to \$1,500 one time per year, to households with children (specifically, 1 minor under 18 or woman in 3rd trimester) to avoid an eviction.
- Because of COVID -19, applications can be [accessed online](#) and submitted via email.
- Directions for submitting PRC applications are as follows:
 - Email applications to: franklin-cdjfs-agencyprc@jfs.ohio.gov
 - Subject line: Eviction PRC; Customer Last Name
 - Body of email: Please include all of the following information:
 - Full name (first and last name),
 - Any additional information that you feel will be pertinent to us processing the application.
 - Attachments: The following must be sent with each application (as applicable):
 - Completed signed application,
 - Any supporting verification the customer has provided
 - Rental assistance
 - Last 30 days of income
 - Current lease
 - Signed itemized statement
 - Payment plan if amount owed is more than \$1500
 - Security deposit
 - Last 30 days of income
 - Potential lease
 - Deposit repayment agreement
 - Temporary Housing
 - Last 30 days of income
 - 30 day statement from Studio 6

Service Description: Effective, Thursday, March 19th, 2020 : COTA buses will only be running 1x per hour and will stop running at 10pm instead of 12 am. All Rush Hour Lines have been modified, please check website listed below.

Please check back daily to COTA's website, www.cota.com/major-service-change-announcements/, or subscribe to alerts and call COTA's customer service center at 614-228-1776.

Transportation

COTA BUS SERVICES

Service Description: Effective, Thursday, March 19th, 2020: COTA is temporarily suspending fare collection for all trips. Beginning Thursday, March 19th all COTA transit riders will be no fare. We are asking all customers to enter and exit through the rear doors to encourage social distancing and to keep you safe. We request that COTA customers limit non-essential bus travel until further notice. The changes made are to protect our front-line employees, encourage social distancing, while maintaining mobility for essential trips taken by hospital staff, government officials, and emergency responders.

Examples of Essential Travel are:

- To obtain necessary services or supplies for themselves and their family or household members.
- To and from work when no other alternative are available.
- To engage in activities or perform tasks essential to their health and safety, or to the health and safety of their family or household members.
- To care for elderly, minors, dependents, persons with disabilities, or other vulnerable persons.
- To or from educational institutions for purposes of receiving materials for distance learning, for receiving meals, and any other related services.
- To return to a place of residence from outside the jurisdiction.
- Required by law enforcement or court order.

COTA buses will only be running 1x per hour and will stop running at 10pm instead of 12 am. All Rush Hour Lines have been modified, please check website listed below. **COTA will waive all bus fares. They are asking all bus riders to do the following:**

- Enter the buses from the back. The front bus doors will be closed. This is to give their drivers some distance from the public.
- Don't sit right next to other people. Put distance between passengers and maintain as much social distancing as possible.
- There will be hand sanitizer on the bus. Use it when you get on and off.

Please check back daily to COTA's website, www.cota.com/major-service-change-announcements/, or subscribe to alerts and call COTA's customer service center at 614-228-1776.

Hardship Relief

Fifth Third Bank

Service Description: Fifth Third Bank Announces Additional Hardship Relief Immediately Available for Customers Affected by the Coronavirus. Fifth Third is offering the following programs for our consumer and business customer facing will need to contact Fifth Third.

- **Vehicle Payment Deferral Program:** We are offering a payment deferral for up to 90 days and no late fees during the deferral period.
- **Credit Card Deferral Program:** We are offering a payment deferral for up to three payments and no late fees during the deferral period.
- **Mortgage and Home Equity Program:** We are offering 90-day payment forbearance.
- **Small Business Payment Deferral Program:** We are offering a payment deferral program for up to 90 days, no late fees and a range of loan modification options. We are waiving all fees on our Fifth Third Fast Capital Loans for 6 months.
- **Fee Waiver Program:** We are offering to waive fees for up to 90 days for a range of consumer and small business deposit products and services.
- We are suspending initiating any new repossession actions on vehicles for the next 60 days.
- We are suspending all foreclosure activity on homes for the next 60 days.
- Don't sit right next to other people. Put distance between passengers and maintain as much social distancing as possible.

COVID-19 Ancillary Costs

Service Description: The HealthWell Foundation just announced a COVID-19 Fund that provides up to \$250.00 in assistance with ancillary costs associated with COVID-19. Grants awarded through the fund will provide reimbursement assistance to at risk or quarantined individuals for delivered food, medication, telehealth copays and transportation costs associated with COVID-19.

For more information go to this website: https://www.healthwellfoundation.org/fund/covid-19-fund/?utm_medium=social&utm_source=MHA&utm_campaign=COVID-19_story

Mental Health Resources

Hotlines

If you or someone you know is experiencing a mental health or addiction crisis, call:

- Netcare Access: For immediate assistance for Adults in crisis, *please contact* 614-276-2273.
- Nationwide Children's Hospital: For immediate assistance for a Youth (17 and under) in crisis, *please contact* 614-722-1800

If you are in distress, you can:

- Franklin County Suicide Prevention Hotline, *please contact:* 614-221-5445 or text (texting only available 12:00 PM to 10:00 PM)
- Teen Suicide Hotline, *please contact:* 614-294-3300
- Senior Suicide Prevention Hotline, *please contact:* 614-3309
- Veteran crisis line, *please contact:* 1-800-273-8255 option 1 (or text 838255)
- The National Suicide Prevention Lifeline, *please contact:* 1-800-273-8255

- Text 4HOPE to the Crisis Text Line at 741-741
- Call The National Disaster Helpline at 1-800-985-5990 or text "TALKWITHUS" to 66746
 - DDH provides crisis counseling and support for anyone in the U.S. experiencing distress or other behavioral health concerns related to any natural or human-caused disaster, including public health emergencies.
- The Trevor Project, call 1-866-488-7386 or text START to 678678. A national 24 hour, toll free confidential suicide hotline for LGBTQ Youth.
- The Warmlines exists to help individuals in their recovery from mental health issues and let them know they are not alone. Call 513-621-WARM (9276)
- **The National Domestic Violence Hotline, please contact: 1-800-799-7233 or 1-800-799-7233 for TTY or if you're unable to speak safely, you can log onto thehotline.org or text LOVEIS to 22522.**

POEM (Perinatal Outreach and Encouragement for Moms)

Service Description: Offer free of charge services including Mom-to-mom support over the phone, online or in groups with a casual, open session format. Referrals to specialized health care providers and community resources. An unbiased, central source of information and support.

Phone: 614-315-8989, mom to mom support line is available 7 days a week. If your call is directed to voicemail all messages requesting support are returned within 24 hours.

Counseling/Support Groups

Pro-Bono Counseling

Service Description: Pro-Bono Counseling program is *still accepting referrals*. Many of their volunteers may be utilizing tele-therapy options to promote a healthy environment. *Please note:* Wait times may be longer than usual, but we are working diligently to get you connected.

If you have an urgent counseling need call: 614-884-7227.

Cornerstone of Hope

Service Description: Cornerstone of hope is now offering Telehealth, a virtual counseling service. Telehealth will allow us to continue offering our grief counseling services, while minimizing interruption of services and upholding a high standard of care.

Please call their office at 614-824-4285 to set up a Telehealth appointment today.

Depression and Bipolar Support Alliance

Service Description: DBSA online support groups provide people living with depression and bipolar disorder a place to share experiences, discuss coping skills, and offer hope to one another. DBSA support groups are peer-led, meaning they are facilitated by someone with a mood disorder. Currently there are groups for peers, young adults, friends and family members.

Please check out their website for additional information regarding meeting schedules:

<https://www.dbsalliance.org/support/chapters-and-support-groups/online-support-groups/>

NAMI Franklin County

Service Description: NAMI Franklin County is available to speak via telephone and help connect you with the resource you need. NAMI Franklin County is offering select support groups and classes online via Zoom. Visit their website here:

[website](#)

- Please call their office for assistance at 614-501-6264, during normal business hours. If you need help after hours, please call 614-266-06709

Online Meeting Directory for AA

Service Description: Offers a directory of AA online meetings for everyday of the week and at different times.

- <https://www.aa-intergroup.org/directory.php>

Online Recordings of AA speakers

Service Description: Offers online recordings of AA speakers.

- <https://www.aaspeaker.com/>
- <https://www.hacoaa.org/archives/speakers/>
- <https://www.recoveryaudio.org/>

Pause a While

Service Description: provides free AA meetings, daily at 2 PM CT

Phone: 425-436-6360, access code 422932#

Southeast Healthcare

Service Description: Southeast Healthcare remains open to support our clients and we are collectively taking steps to protect their staff and clients who have appointments with them. They are still filling prescriptions, ensuring that clients are receiving their medications, and assess their well-being. Their addiction treatment programs continue to operate as they see their clients on an individual basis only. Groups are not long meeting at this time. They are currently exploring opportunities for behavioral and primary telehealth whenever possible.

Location: Downtown Columbus Office, 16 W. Long Street, will close daily at 5:00 PM, effective immediately. Merion Village, office hours in Columbus, 8:00 AM to 7:15 PM, Tuesday and Wednesday, and 8:00 AM to 5:00 PM, Monday, Thursday and Fridays.

Phone: In Franklin County for mental health, primary healthcare and dental care services please call our central scheduling number at 614-360-0222.

Self-Care

CALM

Service Description: Offer over 20 free meditations, 4 kid free meditations and 2 CALM yoga videos, mindfulness resources and journal prompts.

Information: All can be found here, www.tinyurl.com/t5lcxrx

Disclaimer: The provider of this resource list assumes no responsibility for the accuracy of the information. This does not represent all the Pantries and Meals available in the area. The data includes self-reported and third party reported information understood to be current and complete for each site as of March 2020.